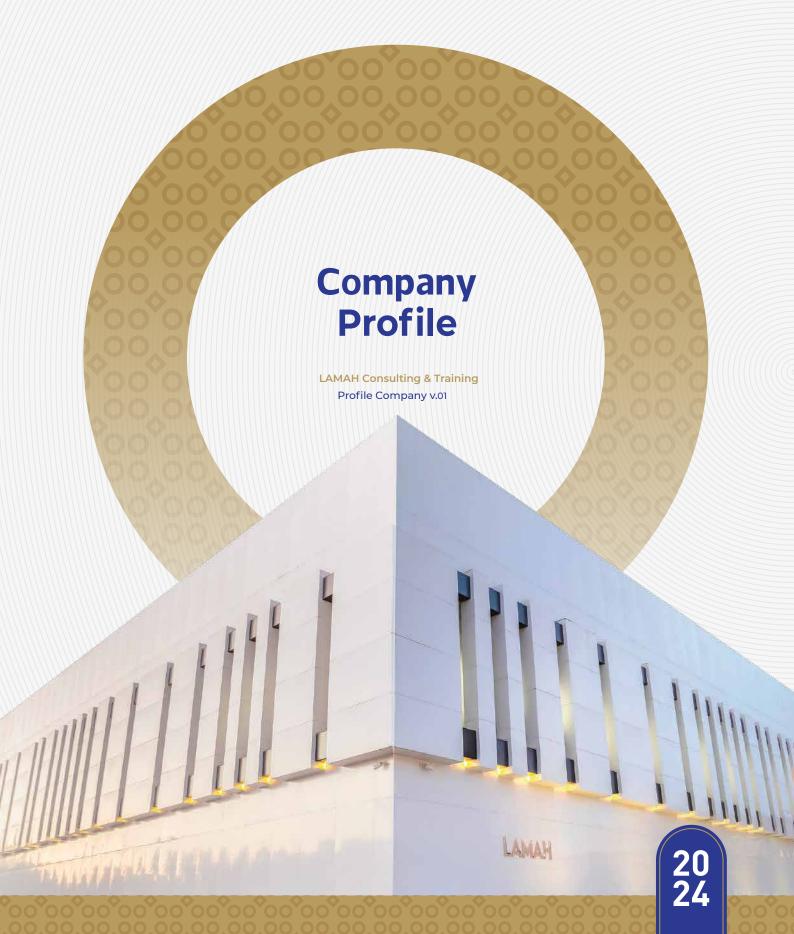
# LAMAH Consulting & Training Co.





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# About Lamah O

Lamah Company for Consulting and Training has been established in 2021 by the minds and diligence of cadres of various specialties, including its team a diverse network of experts and specialists with high competence and experience in various fields of training and consulting.

The company has developed its practical map according to a study of the training status and needs; taKing upon itself the implementation of the best programs and providing consulting services at the highest professional levels. All this is to ensure, with Allah's grace and help, the success and leadership of its partners in their various specializations and fields.

The company's headquarters is located in the city of Misrata, Gasr Ahmed Rd.-Araiedhat. The company's premises is designed in a modern way and the training halls are equipped with all the facilities and means of explanation that ensure implementing of training programs with high professionalism at a level that ensures comfort of the trainees and the optimal delivery of information.

There is also a branch in the city of Tripoli, fully equipped to implement training programs in various training fields, in addition to the possibility of implementing training programs in various Libyan cities, whether in the east or the south, through our delegates and company representatives in various cities.



## Why LAMAH?

#### At Lamah Consulting and Training, we are based on three basic principles:

- ♦ Relationships: We are Keen on developing strong relationships with our partners during and after the implementation of projects to achieve a level of communication that leads to a better understanding of their needs and a close follow-up to ensure the success of the training program outcomes.
- Quality: We are also Keen on providing our services with distinctive quality and high standards, especially in terms of the design and content of training packages and selecting qualified trainers.
- ♦ **Reliability**: We are Keen on building trust to ensure the sustainability of the partnership.
- Through our commitment to these three principles, we achieve a business strategy that ensures you that you chose the Lama, not others, to help you find technical solutions, provide consulting services, and implement training programs.



# Our # vision

Distinction in providing training, consulting services and specialized studies for various individuals and institutions, to achieve the best types of training and education, by investing in human resources and enhancing their efficiency through the assorted programs we offer.



# Our > Message

Providing the best training and consulting services that Keep pace with local and global development requirements and plans for meeting the labour marKet needs.



# Our **Ø**Goals

- Contributing to achieve the goals of sustainable development by providing various training programs to all segments of society.
- Implementing training programs in accordance with the best international quality standards with outcomes that can be measured and monitored.
- Building local and international partnerships with various entities, organizations, and institutions in the fields of training and quality
- Focusing on training programs and studies that are consistent with the strategies and plans of the state and its institutions.
- Qualifying and training according to the requirements of local and foreign labour marKets
- Raising awareness of the importance of vocational training and developing competencies and capacities



# Our VALUES

Quality: Providing distinguished consulting and training services according to international standards and taking into account the local specificity of the business environment.





We have a team of distinguished trainers and experts who possess insight and innovation adopting the latest theories and training methods that stimulate creative and effective techniques in the workplaces, ensuring the provision of services at the highest levels.

### Our services: From institutions to individuals.

#### **Public Institutions**

Perhaps one of the most important characteristics of the process of identifying training needs in public institutions is that it is planned and based on a careful analysis and review of the institution's functional needs. TaKing into account the difference between the actual training needs in an institution and the developmental needs in the institution itself, if the former describes the actual conditions related to the role of employees in improving and developing the performance of the institution, then the developmental needs work to create conditions that take care of growth, progress, achievement, and improving the effectiveness of employees in the institution.

Therefore, we in the company are working to reformulate the functional and training needs in the form of qualitative and quantitative training goals that the organization seeks to reach.

#### **Private Institutions**

Lamah pays a great attention to its partners in the private sector, and its work team is Keen to achieve quality training to qualify the employees of these institutions in various specializations by enhancing the capabilities of their workers and employees; so that they can perform their jobs in high professionalism and increase their productive capabilities and creative abilities, which gives their institutions high dynamism and the ability to Keep pace with market changes and developments.

#### **Individuals**

Believing in the importance of the individual in society and that their success will positively reflect on their surrounding environment to accelerate economic and societal development and qualify successful cadres who are attracted by private and public companies, we offer several diverse and specialized programs for individuals in the administrative, technical, engineering, medical and professional aspects, and many specializations and their different levels, to benefit everyone who wants to enter the labour market, and we take into account the comprehensiveness of all the capabilities of the trainees, and their different levels, and skills.

### **Consulting Services**

The company provides training consultations to find solutions that are compatible with the distinctive nature of each client by collecting and analysing information and designing outputs that provide the best solutions that enable the client to apply them effectively to help them achieve their goals.

We are Keen to provide the best international practices that focus on clear steps and sound methodology to achieve the organization's missions and objectives. We also work to develop executable plans according to a time frame determined by our consultants to reach the goals that our clients and partners seek to achieve.

### **Consulting Methodology**

- Define the framework.
- Gathering information and SWOT analysis.
- Design.
- Application and monitoring.
- Evaluating and following up of outputs.



### **Consultation Areas**

Based on the principle of partnership with the customer to achieve the concept of mutual profit, the Lamah Consulting and Training Company provides many management consulting works and institutional and technical development programs that will increase the productive efficiency and competitiveness of the institutions through a group of experts and consultants who hold high experience in the following fields:



- Administrative and financial consulting.
- Consulting on statistics and data analysis.
- Consulting in the field of data and information security.
- Consulting in the technical, industrial and commercial fields.
- Reorganizing companies administratively and financially (organizing administrative affairs and human resources departments).
- Economic feasibility studies.
- ♦ Internal audit in the field of financial management.
- Assessment of administrative and financial risks.
- Risk assessment in the field of data and information security.
- Administrative and technical quality control programs.



### **Training Services**

We use training as the basic factor for conveying information and converting it into skills, with the aim of creating employees capable of responding quickly to consecutive changes in the work environment, Keeping pace with developments, and solving problems that may encounter they.

### Training Methodology

We are Keen to design and implement distinctive programs that are consistent with the reality of work by integrating the theoretical aspect with the applied reality by adopting the following ideas in all our training programs:



- Interactive participatory training.
- Performance-oriented training.
- Moving the work site to the training hall.
- Focusing on information technology.
- Taking into account individual differences.
- Brainstorming.
- Working groups.
- Dialogue and discussions.
- Practical cases.
- ♦ Role simulation.

#### We also Maintain:

- Evaluating participants' Knowledge before and after the training program and calculating the added values of the training program.
- Preparing a comprehensive report on each participant and submitting it to the concerned authority.



# **Training Fields**

- Management and Self-Development
- Human Resources
- Languages
- Quality
- Project Management and Engineering



- **♦** Law
- Contracts
- **♦** Insurance
- Accounting and Finance
- Banking



- Sales and Marketing
- Public Relations and Customer Service
- Purchases and Stores
- Occupational Health and Safety



- Information Security & Cybersecurity
- **♦** Technical Programs
- ♦ Media
- **♦ Vocational Training**





# 18 DIFFERENT | MORE THAN 350 TRAINING FIELDS | TRAINING PROGRAMS



СТ. LAMAH. СОМ



	Management and Self-Development
1.	Systems development methods and work procedures
2.	Strategic planning and strategic management
3.	Institutional excellence according to EFQM standards (European Foundation for Quality Management)
4.	Effective administrative control and its role in achieving efficiency and increasing productivity
5.	Administrative and behavioral sKills of an outstanding employee
6.	Change management and institutional development
7.	Managing negotiations in times of crises and emergency events
8.	Managing meetings and preparing minutes
9.	Office management, planning, organizing and setting goals efficiently and effectively
10.	Time management, dealing with work pressures, and prioritizing
11.	Creativity in solving problems and maKing decisions
12.	Modern trends in office management and secretarial work
13.	Leadership styles and decision-maKing dynamics
14.	Electronic archiving
15.	Innovative strategic planning, Key performance measurement indicators and balanced scorecards
16.	Institutional values and institutional work ethics
17.	The distinguished manager and administrative performance development
18.	Advanced skills for effective supervision
19.	Enterprise Process Engineering Management
20.	Preparing and qualifying second-grade leaders
21.	Preserving, organizing, securing and retrieving manual and electronic documents, files and records
22.	Dynamics of worKing as a team for department heads
23.	Effective communication and communication sKills
24.	Effective presentation sKills
25.	SKills in writing and preparing reports, memos and administrative correspondence
26.	Diploma in Administrative System for Department Heads
27.	Business management and mailing sKills
28.	Preparing and writing reports and mailings

#### **Human Resources** 1. Preparing the organizational structure, job description, and staffing 2. Planning and identifying training needs and measuring the return from training 3. Advanced procedures for personnel policies and administrative development Restructuring institutions and following up on procedures 4. 5. Modern methods in career and training path planning 6. Modern methods of evaluating and reviewing employee performance 7. Career planning, competency assessment, and change engineering 8. Recruitment and development techniques, performance management and motivation policies 9. **Human Resources Management** 10. The integrated program for preparing and qualifying human resources managers 11. Preparing and qualifying human resources and training specialists **12**. Wages, compensation, returns and rewards systems

#### Quality

- **Introduction to Quality Management**
- 2. Lean Six Sigma
- 3. ISO 9001:2015 Internal Auditor Training
- 4. Total Quality Management
- 5. Statistical Process Control (SPC)
- 6. Root Cause Analysis (RCA)
- 7. Failure Mode and Effects Analysis (FMEA)
- 8. Quality Improvement Tools and Techniques
- 9. Supplier Quality Management
- 10. Design of Experiments (DOE)
- 11. Quality Control and Inspection
- 12. Quality Assurance and Quality Control
- 13. Risk Management and Quality
- 14. Quality Metrics and Measurement
- 15. Quality Auditing
- 16. Continuous Improvement and Kaizen
- 17. Occupational Health and Safety (OHS) and Quality
- 18. Quality Management for Service Industries
- 19. Quality in Supply Chain Management
- 20. Environmental Management Systems (EMS)

#### **Project Management and Engineering**

- 1. **Engineering Project Management (entry level)**
- 2. **Engineering Project Management (advanced level)**
- 3. Preparing and writing technical reports
- 4. Preparing technical assessments for construction projects
- 5. Planning engineering projects using MS Project
- 6. Project management using PRIMAVERA P6
- 7. Technical supervision of engineering projects
- 8. Site engineer training course
- 9. **Engineering projects risk management**
- 10. Preparation for the Project Management Professional (PMP) certification
- Professional project management PMP 11.
- 12. Integrated skills in project management, planning, monitoring and evaluation diploma
- **13**. Development of PMOs (Project Management Office)
- 14. Preparing economic feasibility studies for projects
- **15**. Foundations and principles of urban planning
- Advanced systems for maintaining facilities and installations 16.
- **17**. Diagnosing concrete defects and methods of treating them
- 18. Concrete and concrete materials tests
- **19**. Asphalt and road materials tests
- 20. The art of using the value engineering approach in project management
- 21. Project cost management (Cost Control)
- 22. ETAP (Electrical Transient Analyzer Program)
- 23. Manual structural design
- 24. Structural design using SAP2000
- 25. **Revit Structure course**
- 26. Structural design course using Robot Structural Analysis
- **27**. **Designing upper and floor cabinets**
- 28. **Designing concrete bridges for roads**
- 29. **AutoCAD**
- 30. Autodesk 3ds Max
- 31. **ArchiCAD**
- 32. **Unreal Engine 33**. 3D mechanical design using SolidWorks
- 34. Introduction to theoretical concepts and applications (Space Syntax)



#### Law

- 1. Managing litigation, arbitration and dispute settlement procedures
- 2. Methods of writing and legal translation of contracts, regulations and legislation
- 3. Strategies for evaluating bids, competitive negotiation, and awarding bids
- 4. Preparing and drafting contracts and solving the resulting legal problems
- 5. Modern methods of detecting administrative, financial and legal violations
- Administrative investigation, combating administrative corruption, and imposing penalties in institutions 6.
- **7**. Legal aspects and problems in personnel management
- 8. Oversight of the implementation of legal laws and regulations
- 9. Modern standards in preparing and drafting legal memorandums
- Legal skills for drafting claims and memorandums 10.
- 11. Integrated sKills in legal affairs
- Developing legal and administrative skills and the principles of applying laws and regulations 12.
- 13. Skills in drafting legal systems and regulations and administrative decisions

#### Contracts

- 1. Contract management for project managers
- 2. **Contracts and tenders management**
- 3. Managing contracts, means of resolving disputes, and resolving contract problems
- 4. Managing contractual risks, insurance and compensation
- 5. Contract Management — FIDIC
- Methods of writing electronic contracts 6.
- 7. Preparing contracts and supervisory control systems for projects
- 8. Preparing and concluding contracts and evaluating and awarding tenders
- 9. Modern trends in commercial contracts and controls on their drafting
- 10. Integrated contract management and evaluation of contractual aspects (technical, financial and legal)
- 11. Modern strategies in preparing, drafting and implementing administrative contracts
- 12. Identifying risks, evaluating claims, arbitration procedures, and avoiding disputes
- **13**. Auditing and reviewing contracts and detecting violations
- 14. Develop negotiation skills, prepare offers, conclude contracts, and avoid legal disputes
- **15**. **Build, Operate and Transfer (BOT) contracts**



#### **Accounting and Finance**

- 1. **Accounting for non-accountants**
- 2. Basics of financial accounting and budget preparation
- Managing securities portfolios and investment funds 3.
- 4. Preparing, analyzing and evaluating the general budget and preparing financial reports
- 5. Cost accounting management
- Collection management and treatment of bad debts 6.
- **7**. Preparing financial statements and writing financial reports in accordance with international standards (IAS or IFRS) (IAS International Accounting Standards and IFRS International Financial Reporting Standards)
- 8. Modern trends in planning, auditing and internal control
- 9. Advanced financial management
- 10. Advanced methods to raise the efficiency of the financial accountant
- 11. Advanced methods to raise the efficiency of the internal auditor
- 12. **Documentary credits and letters of guarantee**
- Technical analysis of stocks in financial markets 13.
- 14. Advanced financial analysis
- Financial accounting and its role in decision making **15**.
- 16. Preparing accounting entries, financial statements and final accounts
- **17**. Preparing the internal auditor's report and working papers in accordance with the standards of the IIA
- 18. Building and evaluating internal control systems according to the concept of COSO
- 19. Analyze statistical data using SPSS
- 20. Planning and preparing budgets and final accounts
- 21. Inventory accounting and supplies management
- 22. Preparing and evaluating financial statements, managing financial risks, and preparing budgets
- 23. IFRS (International Financial Reporting Standards)
- 24. Standards for the efficiency of documenting accounting and financial control and operations control
- **25**. SKills for detecting fraud and forgery in financial transactions
- 26. Accounting for holding companies, consolidation of lists, and investment accounting

#### **Accounting and Finance**

- **27**. Accounting errors and ways to detect and correct them in accordance with international accounting standards
- 28. Fixed assets management and accounting
- 29. Managing tenders, specifications and contracts
- **30**. Cost management and planning budgets

#### **Insurance**

- 1. TaKaful insurance
- 2. Islamic reinsurance
- 3. Marine, land and air insurance
- 4. **Group life insurance**
- Fire and burglary insurance 5.
- 6. **Car insurance**
- **7**. Liability insurance for airport owners and operators
- 8. Health and travelers insurance
- 9. Fraud in insurance companies
- 10. Aircraft insurance
- 11. Personal accident insurance



#### **Banking**

Department		Training Program
	1.	Fundamentals of compliance and governance management
	2.	Principles of good governance in banKs
	3.	GRC (governance, risk management and compliance)
	4.	Information Technology Governance (Foundations - Policies)
Compliance&	5.	Board governance
Governance	6.	Effective leader in the board of directors
	7.	Developing the sKills of the Board Secretary
	8.	Principles of money laundering and terrorist financing
	9.	International standards for combating money laundering and terrorist financing
	10.	KYC principles and rules
	11.	International standards in combating corruption and procedures for maintaining worK ethics
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	12.	Basics of risK management
	13.	Risk management and evaluation in Islamic banks
Risks	14.	Managing and evaluating credit and financing risKs
	15.	RisK-based internal audit
	16.	IT risK management
	17.	Management of crisis and business continuity
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	18.	Fundamentals of financing and investment in banKs
Finance	19.	Fundamentals of granting and monitoring credit in banKs
	20.	Management and collection of bad debts



#### **Banking**

Department		Training Program
	21.	BanK branch management
	22.	Qualifying banK employees
Local	23.	Basics of banking operations
BanKing	24.	Legal aspects of commercial papers and bank checks - promissory notes
Operations	25.	Developing the sKills of banK tellers and vault officials
	26.	Detecting forgery and counterfeiting in currencies and documents
	27.	Electronic banKing services
	28.	Managing banK cards and how to prevent fraudulent transactions
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	29.	Managing treasury and currency trading operations
	30.	Introduction to international trade
	31.	Payment methods in international trade and delivery conditions in international trade
International	32.	BanK transfers and foreign exchange operations
BanKing and	33.	Local and foreign letters of guarantee
Trade Finance	34.	Documentary Credit Basics (Basic)
Operations	35.	Documentary credits according to international norms issued by the International Chamber of Commerce (Advanced)
	36.	Documentary credits and delivery terms in international trade INCOTERMS 2020
	37.	Standards for examining shipping documents for documentary credit in accordance with the latest publications of the International Chamber of Commerce
	38.	Bill of Lading
	39.	Documentary Collections The unified rules for documentary collections in accordance with the latest publications of the International Chamber of Commerce (URC).
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	40.	Swift General/Operation/Customer Applications
SWIFT	41.	SWIFT messages payments and cash management CAT2, CAT1
System	42.	SWIFT messages for CAT4 documentary collections
	43.	SWIFT messages for documentary credits CAT7







#### **Banking**

Department		Training Program
	44.	International Accounting and Financial Reporting Standards (IFRS/IAS)
	<b>45</b> .	Internal auditing standards according to the American Institute of Internal Auditors (IIA).
	46.	Disclosure requirements in financial statements in accordance with international standards IFRS
BanKing Accounting	<b>47</b> .	Preparing the internal auditor's report and working papers in accordance with the standards of the IIA (Institute of Auditors or Internal Auditors)
and Auditing	48.	Preparing estimated budgets in banKs
	<b>49</b> .	Preparing and analyzing financial statements
	<b>50</b> .	Financial analysis of financial statements in Islamic banKs
	<b>51</b> .	Accounting standards issued by the Islamic Accounting Organization (AAOIFI)
	<b>52</b> .	Financial analysis for small and medium enterprises
	53.	Accounting applications for local banking operations and electronic services
	<b>54</b> .	Accounting applications for international banking operations
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	55.	Basics of Islamic banKing
	<b>56</b> .	Funding and investment formulas in Islamic banKs
	<b>57</b> .	Sharia standards issued by the AAOIFI Islamic Accounting Organization
Islamic	58.	Applications of Islamic financing formulas (shares)
BanKing	<b>59</b> .	Applications of Islamic financing formulas (sales)
	60.	Accounting applications of Islamic finance formulas
	61.	Supervision and Sharia auditing in Islamic banKs
	<b>62</b> .	Islamic banKing operations
	<b>63</b> .	Financing and investment contracts in Islamic banKs
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Investment	64.	Investment portfolio management
Portfolios and	<b>65</b> .	Fundamentals of securities trading
Financial MarKets	66.	Financial analysis for stock investment purposes

	Marketing and Sales
1.	Digital marketing and social media
2.	Online marketing strategies
3.	Analyzing data and using it inmarketing
4.	Brand management and development
<b>5</b> .	Content marketing and creative content creation
6.	Developing market strategies and marketing research
7.	Customer relationship and customer service management
8.	Selling and negotiation techniques
9.	International marKeting and export
10.	New product marketing and change management
11.	Improving user experience and user interface design
12.	Comprehensive marketing management
13.	Developing pricing and financial planning strategies in marketing
14.	Retail marketing and sales management
<b>15</b> .	Developing personal marketing and presentation skills
16.	Service marketing and managing customer relationships
<b>17</b> .	TelemarKeting and telecommunications
18.	Public relations marketing strategies
19.	Marketing technical products and innovation
20.	Developing digital marketing skills for startups

#### Media

- 1. **Principles of Media and Public Relations**
- 2. **Digital Production and Publishing**
- 3. Leadership and Management in Media
- 4. Photography and Videography for Journalists
- **Digital Strategies on Social Media Platforms** 5.
- **Podcast Production Skills for Social Media Platforms** 6.
- 7. Visual Content Production for Television and Social Media Platforms
- 8. **Data Journalism Course**

#### **Public Relations and Customer Service**

- Planning and managing public relations campaigns 1.
- 2. The art of etiquette and protocol
- Behavioral and professional skills of public relations workers 3.
- 4. Public relations and crisis communications management
- 5. Public relations and shaping the mental image of the institution
- 6. Planning advertising and promotional campaigns
- **7**. **Negotiation skills and the art of persuasion**
- 8. Organizing conferences, exhibitions and events

#### **Occupational Health and Safety**

- 1. Diploma in Occupational Health and Safety Management
- Occupational Health and Safety According to OSHA Requirements and Standards 2.
- **Basics of Industrial Safety** 3.
- 4. **Industrial Safety in Oil Operations**
- 5. **Risk Management and Assessment**
- 6. Safety Management in Hospitals and Health Centers
- **7**. Fire-Fighting
- 8. Aircraft Fire-Fighting and Rescue
- 9. **Investigation of Industrial Accidents and Fires**
- 10. Security of Vital Facilities and Installations
- 11. Safety Procedures and Precautions from Electrical Hazards
- Physical (Natural) Hazards in the Work Environment 12.
- Security and Safety Requirements in Warehouses and Stores 13.
- 14. **Emergency and Evacuation Plan in Educational Institutions**
- **15**. Safety Procedures and Precautions in Sites and Construction Works
- 16. Safety in Chemical Laboratories
- International Systems and Specifications Related to Occupational Health and Safety and the Environment **17**.
- 18. First Aid
- **19**. **Home Safety**
- Safety Procedures and Precautions in Hotels 20.
- 21. SKills Development of Security Personnel and Guards
- **Food Safety Principles** 22.
- 23. Safety Procedures and Precautions for Lifting and Handling



#### **Information Security and Cybersecurity**

	ormation Security and CyberSecurity
	EC-Council
1	. Certified Ethical HacKer (CEH)
2	. Certified HacKing Forensic Investigator (CHFI)
3	. Disaster Recovery Professional (EDRP)
4	. Certified Security Analyst (ECSA)
5	. Certified Secure Programmer (ECSP)
6	. Certified Network Defender (CND)
7	. Certified EC-Council Instructor (CEI)
8	. Certified Wireless Network Administrator (CWNA)
	ISC <sup>2</sup>
9	Systems Security Certified Practitioner (SSCP)
10	. Certified Information Systems Security Professional (CISSP)
11	. Certified Secure Software Lifecycle Professional (CSSLP)
12	. Official Training Instructor
	ISACA
13	. Certified Information Systems Auditor (CISA)
14	. Certified Information Security Manager (CISM)
	CompTIA
16	. CompTIA networK +
17	. CompTIA Security+
18	. CompTIA CySA+
19	. CompTIA PenTest+
21	. CompTIA Advanced Security Practitioner (CASP+)
22	. CompTIA Network Security Professional (CNSP)
23	. CompTIA Network Vulnerability Assessment Professional (CNVP)
24	. CompTIA Security Analytics Professional (CSAP)
25	. CompTIA Security Analytics Expert (CSAE)

. CompTIA Infrastructure Security Expert (CSIE)



	Technical Programs
1.	Microsoft Excel (Level 1)
2.	Microsoft Excel (Level 2)
3.	C++ (programming language) -Level 1
4.	C++ (programming language) - Level 2
5.	Data Structures (Level 1)
6.	Data Structures (Level 2)
7.	SQL database basics
8.	Python (programming language) -Level 1
9.	Python (programming language) - Level 2
10.	Analysis using Python language
11.	Programming using MATLAB (Level 1)
12.	Programming using MATLAB (Level 2)
13.	Computer networks for the local market
14.	Arduino basics
15.	Fundamentals of Quantum Geographic Information Systems (QGIS).
16.	Using the attendance system on ZKT devices
17.	Amadeus system (Airline TicKeting Course) – Level 1
18.	Amadeus system (Airline TicKeting Course) – Level 2
19.	Mobile phone maintenance – Level 1
20.	Mobile phone maintenance – Level 2
	Vocational Training
1.	Basics of industrial electricity
2.	Circuit board maintenance
3.	Basics of installing and operating cameras.
4.	Cars malfunction detection



# **External Training Around the World**

The possibility of implementing training programs in various countries across the world (Turkey - Jordan - Tunisia - Egypt - Malaysia), in a modern and fully prepared training environment to ensure that the trainees have a unique experience and exchange experiences with internationally accredited trainers from different countries.





# Certificates Accredited Locally and Internationally

- Accreditation by the Ministry of Labour and Rehabilitation.
- ♦ Accreditation of the Academy of Postgraduate Studies.
- International Accreditation (In Partnership with Specialized and Internationally Recognized Institutions, Institutes and Companies).

### Certificates

**Quality Assurance and Accreditation Certificate** (ISSUED BY: Quality Assurance and Professional Calibration Centre of the Ministry of Labor and Rehabilitation)

### **Success Partners**











































# Sharing Knowledge Creating Change







